



CONSULTING TMSA - IMPLEMENTATION OF HUMAN FACTORS MANAGEMENT IN SHIPPING

Process support for the implementation and sustainable establishment of Human Factors Management in tanker and bunker shipping, acc. OCIMF TMSA ELEMENT 14

Kategorien: [Consulting](#)

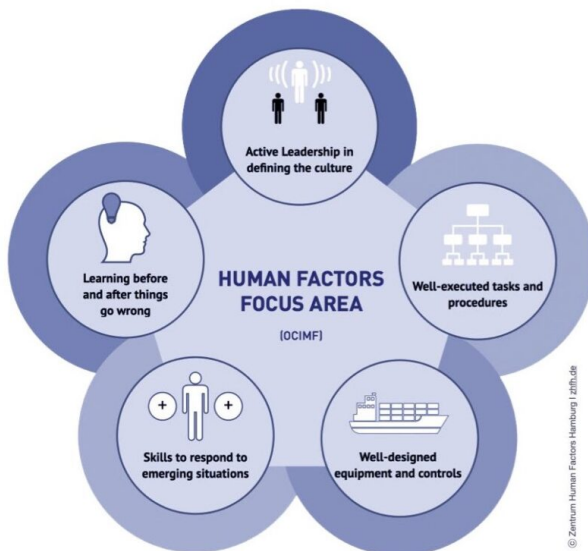
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Human Factors in Tanker Shipping: TMSA Element 14

In 2020, OCIMF announced that in the upcoming revision of its guidelines, it would include Human Factors as another integral component in the TMSA. Their goal is to further enhance safety and environmental protection in the maritime industry by giving significant consideration to key human factors when providing guidelines and recommendations.

The guideline "[Human Factors: Management and Self Assessment](#)" (September 2021) highlights five key areas for the approach, defines measures, and formulate KPIs for evaluation.

KEY AREAS FOR THE APPROACH



How do you swiftly and sustainably implement TMSA Element 14 in your company?

An answer to this would be: not at all. Because such a change process takes time and cannot be accomplished overnight. Furthermore, the processes should take place simultaneously on multiple levels of your organization. All interfaces and stakeholders must be convinced of the change and the new mindset.

Sustainable Change Management

With the new focus on the Human Factor and the renewal of the safety culture, you are changing the corporate culture as a whole! The changes you are

aiming for penetrate deeper into the DNA of an organization than it may initially appear. You should consider this if you want to achieve real effects and avoid unnecessary internal irritations, turbulence, or even setbacks.

Broad acceptance is crucial

On the one hand, you should ensure that the cultural change is supported and pro-actively implemented by the leaders and informal key figures. This not only emphasises the relevance of the issue but also ensures that internal Human Factors Champions quickly receive convincing resources in the form of competencies, structures, time, and recognition. You need a clear implementation strategy. It should include:

- Backing from management for the issue and the HF Champions
- Competence acquisition and adequate time resources for HF Champions
- Matured documents for HF inspections
- Thoughtful planning and elaborated HF assessment documents
- Structures for HF reports, room for the issue in meetings
- Establishment of standards, KPIs, and their review

[Check out our **whitepaper**](#)

Support for the process

Establishing a new, proactive error culture in a company is an ambitious project. The transformation represents a turning point that deeply impacts a company's culture but can be highly effective. It can only succeed if you create a safe and sustainable commitment in a significant part of your organization. Therefore, in the preparation, implementation, and process, you should seek inspiration, support, and an external, neutral perspective to maintain enough distance, avoid rushing too much, and stay on course without getting stuck.

Our team consists of experts from various industries. With our experience as consultants, process facilitators, and project managers, we keep track of requirements and to-dos, keeping the implementation on course. We tailor our support to your individual needs and the pace you choose. You decide what you need from us and how we can assist you.

Make a mission out of the error culture; we are here to support you. Feel free to approach us without any obligation.

[Download our **WHITEPAPER** for your strategy](#)



OUR CONSULTATION PACKAGE

We offer assistance for each of the following transfer steps, stepping in where you see the need for support – spontaneously and flexibly. It has been shown that transitions are critical phases, especially the transition from step 1 to 3. Therefore, an explicit kickoff workshop for thorough preparation is crucial to maintain strategic security and set up a convincing campaign.

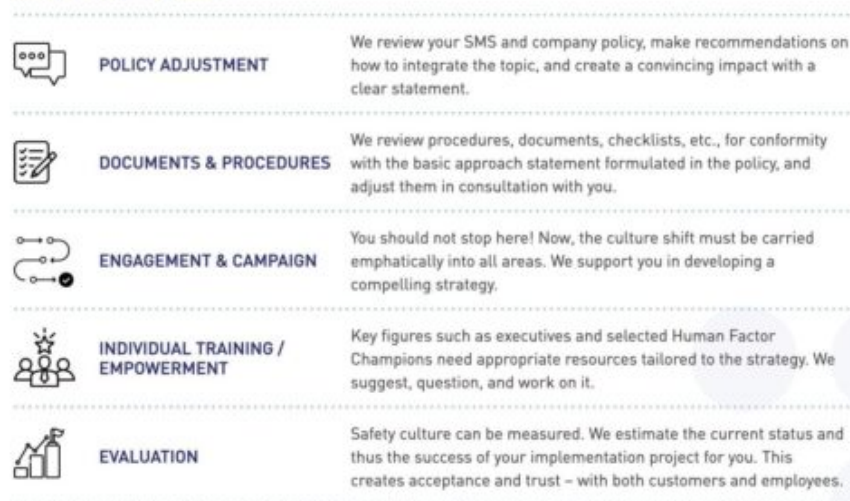


You decide when and for what purpose you need us.

We support you as needed in all phases of your implementation.

What is often underestimated: how many documents and procedures need to be revised in the initial phase to comply with the new policy. Additionally, after the rollout, you must continue to monitor and fuel the transformation process to avoid it stagnating in its infancy. Do not underestimate the natural inertia of the system.

THE PROCESS



MODULAR PRINCIPLE

You decide what fits your structures and where you need our support. It doesn't have to be more expensive! We utilise your existing structures.